

TECHNICAL INSTRUCTION- MATHCAD

28th of January, 2025

## ptc mathcad

After ordering a license you will receive an activation code to your email, this code is used to create a license file. If you have received a license file you don't need an activation code. If your activation code didn't arrive, you can ask for it from mathcad@zenex.fi

The prefix of the activation code is for example: MT010, which refers to the version of Prime you're using MT010 is Prime 10.

If you have an activation code:

- 1. Open Mathcad Prime
- 2. Head to top-left corner (M-Menu), choose Options and tab-page named License



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## 28th of January, 2025

- 3. After this click the button (Get License) and choose the type of activation
- 4. Choose "Activate purchased license"
- 5. Go step-by-step by using Next

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## ptc mathcad

## PTC-account - logging in or creating a new account\*\*

\*\*If you create a new account please note that sometimes the form within Mathcad Prime doesn't work. You may then create an account in the link below:

https://support.ptc.com/appserver/common/account/createAccount.jsp?tab=student 5. In this step you therefore use an existing account or create a new one. If you have forgotten your password, you may reset it in the link below:

https://support.ptc.com/appserver/common/account/ssl/passwordReset.jsp

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	To acquire a license	e you will need a PTC.COM a	ccount.			
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Mathcad Prime recognizes Host ID automatically and normally you don't have to do anything with it.

However, if your machine doesn't have Ethernet-port (see the picture below) it might cause your Host ID priorization to change due to random hardware address. You can choose to disable random hardware addresses by looking the next page instructions.

6. When you have progresses past PTC-account log in or creation you will be able to enter your activation code. You can copy it from your email in the "Product code:" -field and click next to choose products to license.

Note: if you already have a license file from elsewhere, you won't need the product code!

Login	
Create PTC Account	Provide Information
Provide Information	Provide the required information below. Product code:
Acquire License	Host ID: E0-D5-5E-69-E7-09
Done	
Ethernet cable port	



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Random hardware addresses -settings for WLAN device without Ethernet

- 1. Use Windows-search: Random hardware addresses
- 2. Open the setting by clicking it and check if your random addresses are turned on or off.
- 3. If you disable the setting you have to also note that each wireless connection has this setting itself and also needs to be disabled.
- 4. Restart your machine and start the licensing again.



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