# ptc mathcad

After ordering a license you will receive an activation code to your email, this code is used to create a license file. If you have received a license file you don't need an activation code. If your activation code didn't arrive, you can ask for it from mathcad@zenex.fi

The prefix of the activation code is for example: MT010, which refers to the version of Prime you're using MT010 is Prime 10.

If you have an activation code:

1. Open Mathcad Prime

2. Head to top-left corner (M-Menu), choose Options and tab-page named License

28th of January, 2025

ptc mathcad
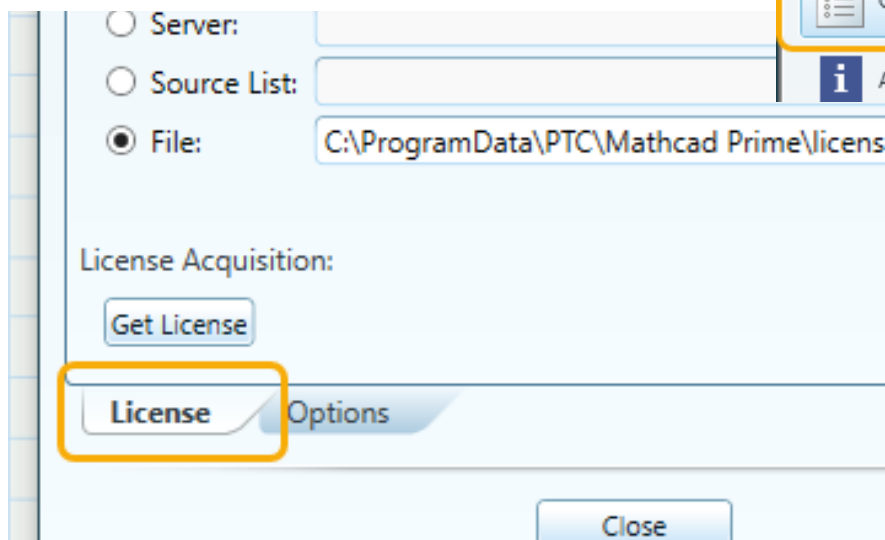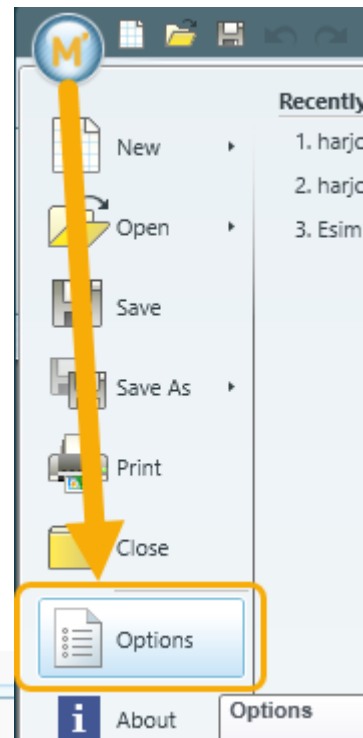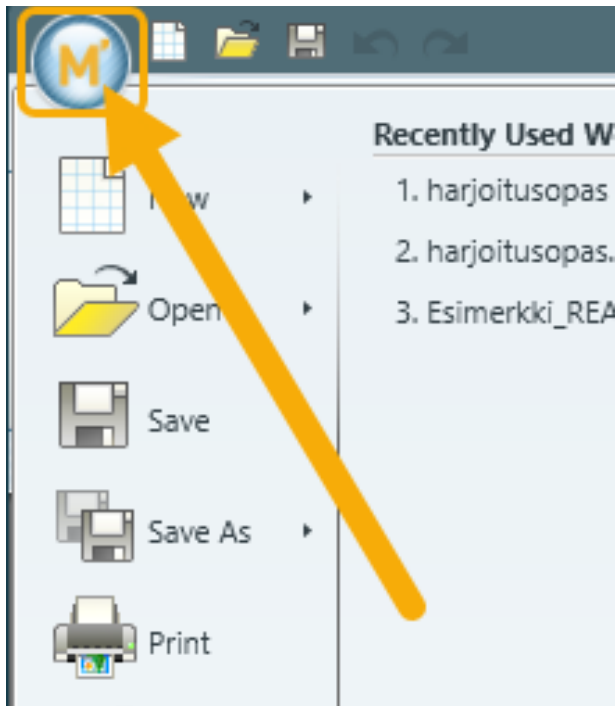
3. After this click the button (Get License) and choose the type of activation
4. Choose "Activate purchased license"
5. Go step-by-step by using Next
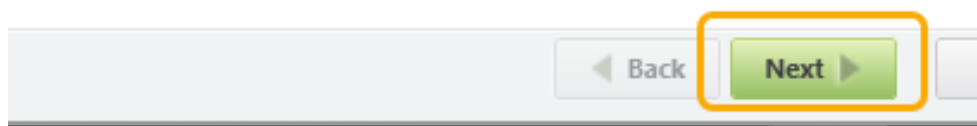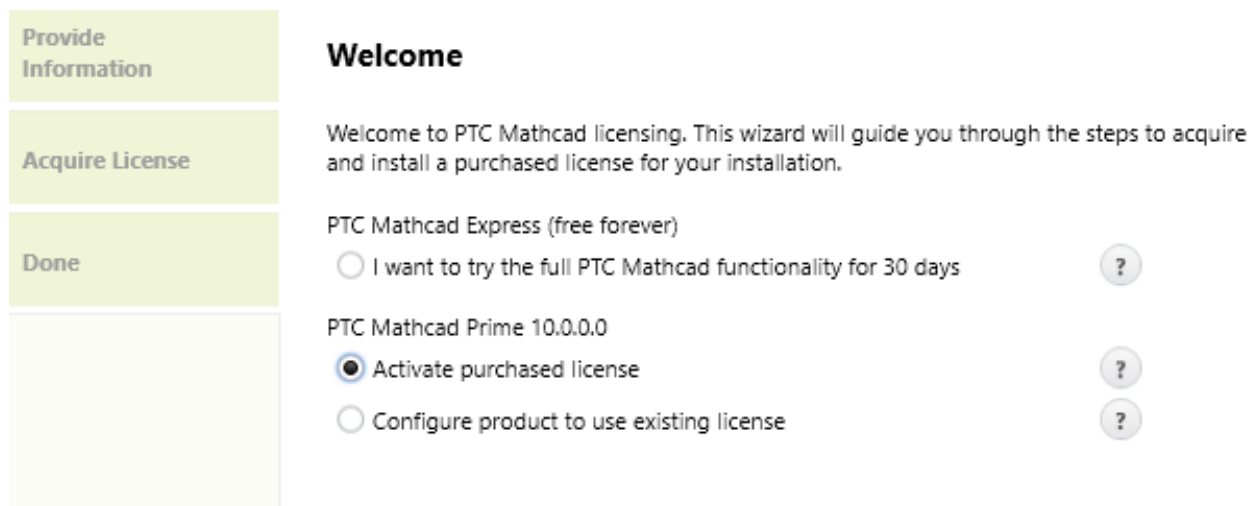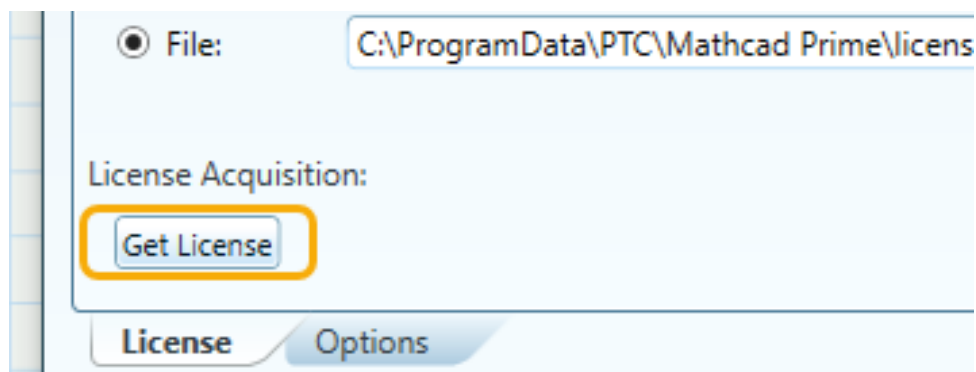
PTC-account - logging in or creating a new account**

**If you create a new account please note that sometimes the form within Mathcad Prime doesn't work. You may then create an account in the link below:

https://support.ptc.com/appserver/common/account/createAccount.jsp?tab=student

5. In this step you therefore use an existing account or create a new one. If you have forgotten your password, you may reset it in the link below:

https://support.ptc.com/appserver/common/account/ssl/passwordReset.jsp

Provide Information

Acquire License

Done

Login

To acquire a license you will need a PTC.COM account.

◉ I have a PTC.COM account.

Enter your PTC.COM account credentials to log in

Email:

Password:

◯ I am new to PTC.COM and need to create an account.

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Create PTC Account

Enter the information below to create a basic PTC.COM account. All fields are required.

First name:	First name	Title:	Mr/Ms/Mrs
Last name:	Surname	School:	School University
Email:	example@example.com	Address:	Address
Password:	••••••••••••••••	City:	Cityname
Retype password:	••••••••••••••••	State:	
		Zip/Postal Code:	12345
☑ I am a student		Country:	Finland (FI)
		Phone:	1231231234

☑ I acknowledge that my personal details will be processed in accordance with PTC's privacy policy and that they may be shared with PTC Inc.'s subsidiaries and members of the PTC Partner Network for the promotion of PTC's products

ZENEX

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Mathcad Prime recognizes Host ID automatically and normally you don't have to do anything with it.

However, if your machine doesn't have Ethernet-port (see the picture below) it might cause your Host ID priorization to change due to random hardware address. You can choose to disable random hardware addresses by looking the next page instructions.

6. When you have progresses past PTC-account log in or creation you will be able to enter your activation code. You can copy it from your email in the "Product code:" -field and click next to choose products to license.

Note: if you already have a license file from elsewhere, you won't need the product code!

Login
Create PTC Account
Provide Information
Acquire License
Done

Provide Information

Provide the required information below.

Product code: [   ] [   ] [   ]

Host ID: E0-D5-5E-69-E7-09

Ethernet cable port

ptc mathcad

Random hardware addresses -settings for WLAN device without Ethernet

1. Use Windows-search: Random hardware addresses
2. Open the setting by clicking it and check if your random addresses are turned on or off.
3. If you disable the setting you have to also note that each wireless connection has this setting itself and also needs to be disabled.
4. Restart your machine and start the licensing again.